



LITTLE FALLS HEALTH SERVICES

Social Accountability Statement - 2025

Little Falls Health Services (LFHS) does business as Little Falls Care Center (LFCC - a 64 bed skilled nursing facility) and Bridgeway Estates (BWE - a 42 apartment Assisted Living building). Little Falls is a small rural central Minnesota community located on the Mississippi River. Employees, families, volunteers and visitors are able to participate in the many recreational and social activities within the company which helps maintain our residents' and tenants' integration in community activities.

We are blessed with a select group of community volunteers who have been a great source of encouragement, support, entertainment and community involvement. The organization has reciprocated by providing numerous means of involvement and community integration, making the community of Little Falls a better place to live and work.

Our Mission:

Expressing *Christ's* message of love by providing care that values every human life.

St. Francis Health Services of Morris owns and operates Little Falls Health Services and is sponsored by the Catholic Diocese of St. Cloud. We are dedicated to promoting the Ethical and Religious Directive for Catholic Health Care services. These directives assist our care center in making decisions to provide the best care possible to each and every individual. We also live by the following core values and celebrate our employees for doing the same.

<u><i>Core Values:</i></u>	
<i>Integrity</i>	We faithfully adhere to high principles and professional standards.
<i>Commitment</i>	We dedicate ourselves to those we serve.
<i>Respect</i>	We value and treat each individual with compassion and dignity.
<i>Excellence</i>	We have the passion to do our best.
<i>Service</i>	We deliver what has not been done, before it is expected.
<i>Stewardship</i>	We wisely employ the talents, resources, and relationships entrusted to us.

Promoting Economic Development

Our facility believes in a resident centered, hospitality care model. We strive to enhance everyone's life with professional and caring services, and to help each resident achieve his or her highest potential. We have programs that offer our residents increased flexibility in how their day is structured and how/when they receive care and services.

At Little Falls Health Center we strive to make the city of Little Falls a better place to live. Through our relationship with the community, we encourage participation in the lives of our residents through volunteering, partaking in social events and an active connection with those in our surrounding area. LFCC seeks to purchase locally whenever possible. Last year, the company purchased over \$275,000.00 in goods and services from local businesses. Following is a list of some of the area businesses from whom the company has purchased services or products:

- Andy’s Charter Service
- Bob LeMieur Roll-offs
- Big Stone Therapy
- Business Machines Plus
- CHI – St Gabriel’s
- CHI – Unity Hospice
- City of Little Falls
- Coborn’s Ace Hardware
- Coborn’s Pharmacy
- Design Electronics
- Morrison County
- Employment Enterprises
- Coborns Floral
- Wieceks Floors and More
- Fortmann’s Lock & Key
- Friends of Linden Hills, Inc.
- Froggy’s Signs
- General Rental Center
- Gull Lake Glass
- Handyman’s, Inc.
- Horizon Health Services
- Initiative Foundation
- Kasella Concrete, Inc.
- Kingsway Cleaning Services
- Lee Schaffer Construction
- LF Taxi
- LF Chamber of Commerce
- Moments Hospice
- St Croix Hospice
- LF Convention Bureau
- Little Falls Glass
- Midwest Machinery
- Morrison County Record
- Northway Oil
- Opatz Electric
- ProBuild
- Schaffer Construction
- Schneider’s Lawn & Landscape
- Range Printing
- Thrifty White Drug
- Tony’s Restorative Services
- Tuxedo Taxi
- VFW Post 1112

We refer many clients and families to local health care businesses:

- Catholic Health Initiative, Little Falls
 - St Gabriel’s Hospital
 - Family Medical Center
 - Unity Family Hospice
- Falls Court Dental, Little Falls
- Moments Hospice
- Local Pharmacies:
 - Coborn’s Pharmacy
 - Thrifty White Drug
- St Cloud Hospital, St Cloud

LFHS employed about 70 full-time equivalent employees (approx. 122 employees), with 95% living in the local area (Little Falls, Pierz, Brainerd, Rice, Royalton,).

Each year, LFHS pays over \$5 million in wages and benefits to staff members who work for our organization.

Providing Quality Care and Services for Older Adults

Little Falls Health Services consists of a 64 bed skilled nursing facility and a 42 unit Assisted Living Center. The facility provides medical, social, and spiritual care to its residents without regard to race, color, creed, or national origin, in furtherance of the organization's exempt status. During the current reporting year, the organization had over 35,000 resident days and provided

services to more than 165 residents in the Nursing Home and housing for more than 52 tenants at the Independent/Assisted Living Center.

Both LFCC and BWE have a solid, reputable activity program that welcomes the public. The majority of program in the last year was provided by our employees and included the following:

- Weekly Bingo
- Reminisce Groups
- Baking/Cooking
- Daily Exercise
- Intergenerational Happy Hour
- Trivia and Memory Groups
- Card Playing
- Movies
- Popcorn Parties & Events
- Catholic Mass
- Rosary Groups
- Protestant Services
- Bible Studies
- Manicures
- Pet visits
- Dine Ins

In 2025 we had great participation in family council and started new activities that the residents can enjoy one-to-one. Outdoors opportunities and engaging in community social events are part of the resident's enjoyment during spring, summer and fall. We actively encourage our residents to continue to be involved in their community and pursue opportunities for them to be engaged.

PIPP Grant for years 2025-2026 Advance Technology and Robotics

St. Francis Health Services is strengthening resident care and workforce stability by implementing technologies that support routine operational tasks and allow staff to focus more fully on meaningful, person-centered interactions with residents. Across our care centers, innovations such as interactive activity systems, virtual reality and learning programs, humanoid activity robots, service robots, autonomous floor-cleaning equipment, integrated vital-sign monitoring, and AI-supported care management tools are improving efficiency while enhancing resident engagement.

Recognizing Spiritual Needs and Individuality

Upon admission, residents are assessed for their spiritual needs and our mission is to accommodate these needs. Our Care Center is visited and supported loyally by many members of the community churches, as follows:

- Little Falls Tri-Parish
- Zion Lutheran
- Bethel Lutheran Cushing
- First United Methodist
- First Lutheran
- Faith Lutheran
- Little Falls Alliance Church
- Living Hope Assembly of God
- St. Joseph Catholic Church
- St. John's Lutheran Church

- Grace Covenant Church
- Little Falls Faith Lutheran

We also offer spiritual activities many days each week. They include, but are not limited to the following:

- Catholic Mass
- Protestant Services
- Rosary Groups
- Bible Studies

Providing Access to Educational Opportunities

In 2025, LFCC awarded \$27,533 of scholarships to employees to further their education, primarily to those to become a Certified Nursing Assistant (CNA) and Registered Nurse (RN's). Individuals who acquire their CNA certificates are eligible for full reimbursement including tuition, cost of books, mileage and day care costs. Scholarships are awarded to employees currently attending classes or can be a loan repayment program.

Employees of LFCC have the opportunity to attend training and education to enhance or further their skills. This training is offered both on-line and through one-on-one interactions.

Helping Community Members in Need

LFHS has a solid foundation in the local community to supports its members. LFCC and BWE have a large number of visitors on any given day, including those with developmental disabilities. Since 2018 we have partnered with Productive Alternative and EEI to hire employees as support aides and dietary aides in our organization.

Serving as Active Community Members

LFCC employees are active members of their community, participating in area churches, school events and fraternal and social groups. Also, many of the staff and residents/tenants are involved in community organizations such as Lions, Rotary Club, Gideon's, American Legion, Alzheimer's Walk, and Little Falls Chamber of Commerce.

Volunteerism

Historically volunteers donated endless hours to our residents here at LFCC. These priceless volunteers assist with activities, special events, outings, projects and 1-1 interaction with the residents. We engage our volunteers in 2025 to provide some of the following activities for our residents:

- Community Work Service
- Church
- Manicures
- One to one visits
- Pet Therapy Visits
- Hymnal Singers
- Rosary/Catholic Mass
- Happy Hour
- Protestant Services
- Active Games
- Crafts
- Popcorn Social

- Women's Tea
- Special Music programs

- Purple Hat Society
- Bingo

For More Information		
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