



LITTLE FALLS HEALTH SERVICES

Little Falls Health Services *Social Accountability Statement - 2025*

Little Falls Health Services (LFHS) does business as Little Falls Care Center (LFCC - a 64 bed skilled nursing facility) and Bridgeway Estates (BWE - a 42 apartment Assisted Living building). Little Falls is a small rural central Minnesota community located on the Mississippi River. Employees, families, volunteers and visitors are able to participate in the many recreational and social activities within the company which helps maintain our residents' and tenants' integration in community activities.

We are blessed with a select group of community volunteers who have been a great source of encouragement, support, entertainment and community involvement. The organization has reciprocated by providing numerous means of involvement and community integration, making the community of Little Falls a better place to live and work.

Our Mission:

Expressing *Christ's* message of love by providing care that values every human life.

St. Francis Health Services of Morris owns and operates Little Falls Health Services and is sponsored by the Catholic Diocese of St. Cloud. We are dedicated to promoting the Ethical and Religious Directive for Catholic Health Care services. These directives assist our care center in making decisions to provide the best care possible to each and every individual. We also live by the following core values and celebrate our employees for doing the same.

Core Values:

<i>Integrity</i>	We faithfully adhere to high principles and professional standards.
<i>Commitment</i>	We dedicate ourselves to those we serve.
<i>Respect</i>	We value and treat each individual with compassion and dignity.
<i>Excellence</i>	We have the passion to do our best.
<i>Service</i>	We deliver what has not been done, before it is expected.
<i>Stewardship</i>	We wisely employ the talents, resources, and relationships entrusted to us.

Promoting Economic Development

Our facility believes in a resident centered, hospitality care model. We strive to enhance everyone's life with professional and caring services, and to help each resident achieve his or her highest

potential. We have programs that offer our residents increased flexibility in how their day is structured and how/when they receive care and services.

At Little Falls Health Center we strive to make the city of Little Falls a better place to live. Through our relationship with the community, we encourage participation in the lives of our residents through volunteering, partaking in social events and an active connection with those in our surrounding area. LFCC seeks to purchase locally whenever possible. Last year, the company purchased over \$275,000.00 in goods and services from local businesses. Following is a list of some of the area businesses from whom the company has purchased services or products:

- Andy’s Charter Service
- Bob LeMieur Roll-offs
- Big Stone Therapy
- Business Machines Plus
- CHI – St Gabriel’s
- CHI – Unity Hospice
- City of Little Falls
- Coborn’s Ace Hardware
- Coborn’s Pharmacy
- Design Electronics
- Morrison County
- Employment Enterprises
- Coborns Floral
- Wieceks Floors and More
- Fortmann’s Lock & Key
- Friends of Linden Hills, Inc.
- Froggy’s Signs
- General Rental Center
- Gull Lake Glass
- Handyman’s, Inc.
- Horizon Health Services
- Initiative Foundation
- Kasella Concrete, Inc.
- Kingsway Cleaning Services
- Lee Schaffer Construction
- LF Taxi
- LF Chamber of Commerce
- Moments Hospice
- St Croix Hospice
- LF Convention Bureau
- Little Falls Glass
- Midwest Machinery
- Morrison County Record
- Northway Oil
- Opatz Electric
- ProBuild
- Schaffer Construction
- Schneider’s Lawn & Landscape
- Range Printing
- Thrifty White Drug
- Tony’s Restorative Services
- Tuxedo Taxi
- VFW Post 1112

We refer many clients and families to local health care businesses:

- Catholic Health Initiative, Little Falls
 - St Gabriel’s Hospital
 - Family Medical Center
 - Unity Family Hospice
- Falls Court Dental, Little Falls
- Moments Hospice
- Local Pharmacies:
 - Coborn’s Pharmacy
 - Thrifty White Drug
- St Cloud Hospital, St Cloud

LFHS employed about 70 full-time equivalent employees (approx. 122 employees), with 95% living in the local area (Little Falls, Pierz, Brainerd, Rice, Royalton,).

Each year, LFHS pays over \$5 million in wages and benefits to staff members who work for our organization.

Providing Quality Care and Services for Older Adults

Little Falls Health Services consists of a 64 bed skilled nursing facility and a 42 unit Assisted Living Center. The facility provides medical, social, and spiritual care to its residents without

regard to race, color, creed, or national origin, in furtherance of the organization's exempt status. During the current reporting year, the organization had over 35,000 resident days and provided services to more than 165 residents in the Nursing Home and housing for more than 52 tenants at the Independent/Assisted Living Center.

Both LFCC and BWE have a solid, reputable activity program that welcomes the public. The majority of program in the last year was provided by our employees and included the following:

- Weekly Bingo
- Reminisce Groups
- Baking/Cooking
- Daily Exercise
- Intergenerational Happy Hour
- Trivia and Memory Groups
- Card Playing
- Movies
- Popcorn Parties & Events
- Catholic Mass
- Rosary Groups
- Protestant Services
- Bible Studies
- Manicures
- Pet visits
- Dine Ins

In 2025 we had great participation in family council and started new activities that the residents can enjoy one-to-one. Outdoors opportunities and engaging in community social events are part of the resident's enjoyment during spring, summer and fall. We actively encourage our residents to continue to be involved in their community and pursue opportunities for them to be engaged.

PIPP Grant for years 2025-2026 Advance Technology and Robotics

At Little Falls Health Services, we recognize that our challenges with high staff turnover and variable resident health outcomes stem from the dual pressures of extensive routine responsibilities and insufficient time for direct care. These challenges not only impact on our ability to retain staff but also our ability to provide high-quality, personalized care for our residents.

To address these systemic issues, we are taking an integrated approach using advanced technologies that will enhance operational efficiency and improve the quality of both staff work and resident care which will include: Immersive Experiences using tabletop and floor technology equipment, Virtual Reality, Services Robots, Floor Cleaning Robots, Resident Care vital sign machines, and AI programs for MDS, dietary and environmental services.

By implementing these technological solutions, Little Falls Health Services care center aims to streamline operations and significantly enhance resident engagement, ultimately allowing our staff to focus more on personalized resident care. This strategic shift not only aims to reduce staff turnover by alleviating work-related stress and dissatisfaction but also enhances resident satisfaction and health outcomes by addressing critical aspects of their care needs more effectively.

During the 2025 year, Little Falls Health Services care center implemented innovative tools and technologies across multiple departments to enhance operational efficiency, staff support, and resident engagement.

Activities Department

- **2 Mobii Units** implemented across at the care center. Mobii is an interactive projection system that transforms floors, tables, and other surfaces into engaging learning and gaming environments designed for seniors.
- **1 CILC (Center for Interactive Learning and Collaboration) programs** introduced to provide lifelong learning opportunities through live, virtual engagement.

Nursing Department

- **4 DS Smart Vital Signs Machines** deployed across the care center. These devices integrate directly with the existing EHR system, resulting in:
 - **staff hours saved**
 - **reductions in manual vital sign recording errors**
 - **error-free vital signs collected**

Dietary Department

- **2 BellaBots** deployed to assist with meal delivery, supply and mail transport, activity notifications, and visitor escorting.

Environmental Services

- **2 autonomous floor-cleaning robots** implemented to support daily floor care, allowing housekeeping and maintenance staff to focus more on resident room cleanliness.
- **Maintenance Care Application** rolled out at the care centers to provide real-time work order notifications, support timely emergency maintenance responses, and schedule preventive maintenance to ensure continued resident safety.

Recognizing Spiritual Needs and Individuality

Upon admission, residents are assessed for their spiritual needs and our mission is to accommodate these needs. Our Care Center is visited and supported loyally by many members of the community churches, as follows:

- Little Falls Tri-Parish
- Zion Lutheran
- Bethel Lutheran Cushing
- First United Methodist
- First Lutheran
- Faith Lutheran
- Grace Covenant Church
- Little Falls Faith Lutheran
- Little Falls Alliance Church
- Living Hope Assembly of God
- St. Joseph Catholic Church
- St. John's Lutheran Church

We also offer spiritual activities many days each week. They include, but are not limited to the following:

- Catholic Mass
- Protestant Services
- Rosary Groups
- Bible Studies

Providing Access to Educational Opportunities

In 2025, LFCC awarded \$27,533 of scholarships to employees to further their education, primarily to those to become a Certified Nursing Assistant (CNA) and Registered Nurse (RN's). Individuals who acquire their CNA certificates are eligible for full reimbursement including tuition, cost of books, mileage and day care costs. Scholarships are awarded to employees currently attending classes or can be a loan repayment program.

Employees of LFCC have the opportunity to attend training and education to enhance or further their skills. This training is offered both on-line and through one-on-one interactions.

Helping Community Members in Need

LFHS has a solid foundation in the local community to supports its members. LFCC and BWE have a large number of visitors on any given day, including those with developmental disabilities. Since 2018 we have partnered with Productive Alternative and EEI to hire employees as support aides and dietary aides in our organization.

Serving as Active Community Members

LFCC employees are active members of their community, participating in area churches, school events and fraternal and social groups. Also, many of the staff and residents/tenants are involved in community organizations such as Lions, Rotary Club, Gideon's, American Legion, Alzheimer's Walk, and Little Falls Chamber of Commerce.

Volunteerism

Historically volunteers donated endless hours to our residents here at LFCC. These priceless volunteers assist with activities, special events, outings, projects and 1-1 interaction with the residents. We engage our volunteers in 2025 to provide some of the following activities for our residents:

- Community Work Service
- Manicures
- Pet Therapy Visits
- Rosary/Catholic Mass
- Protestant Services
- Crafts
- Women's Tea
- Special Music programs
- Church
- One to one visits
- Hymnal Singers
- Happy Hour
- Active Games
- Popcorn Social
- Purple Hat Society
- Bingo

For More Information

Facility Information	Little Health Services 1200 1 st Street NE Little Falls, MN 56345	Phone: (320) 632-9211 Fax: (320) 632-2097 Web Site: www.lfhs.sfhs.org
Administrator/ Director of Nursing	Daren Rife HSE Administrator Phone: (320) 632-2061 Email: daren.rife@sfhs.org	Jennifer Hommerding RN Director of Nursing Phone: (320) 632-2084 Email: jennifer.hommerding@sfhs.org
Admissions Information	Krista Bauch Housing Director Bridgeway Phone: (320) 632-2089 Email: krista.bauch@lfhs.sfhs.org	Stacy Nolting Social Services Phone: (320) 632-1017 Email: stacy.nolting@sfhs.org