



Social Accountability Statement - 2026

Trinity Care Center (TCC) has been a vital partner of the Farmington community since its opening of the skilled nursing facility in 1968. Originally, as part of a hospital corporation, it has a large contingent of volunteers from the community who have provided support and encouragement. Farmington Health Services (FHS), the corporation that operates both Trinity Care Center, Trinity Terrace (Independent and Assisted Living) and Trinity Suites (Memory Care), has a symbiotic relationship with the community, accepting the support of the community and returning the favor back to the community, which helps make Farmington a better place to live. Volunteers and visitors are able to participate in the many recreational and social activities within FHS which helps maintain our residents and tenants integrated in community activities.

Our Mission: Expressing Christ’s love by providing care that values every human life.

St. Francis Health Services owns and operates Farmington Health Services, which does business as Trinity Care Center, and is sponsored by the Catholic Diocese of St. Cloud. We are dedicated in promoting the Ethical and Religious Directive for Catholic Health Care services.

Core Values:	
Integrity	We faithfully adhere to high principles and professional standards.
Commitment	We dedicate ourselves to those we serve.
Respect	We value and treat each individual with compassion and dignity.
Excellence	We have the passion to do our best.
Service	We deliver what has not been done, before it is expected.
Stewardship	We wisely employ the talents, resources, and relationships entrusted to us.

Promoting Economic Development

TCC seeks to purchase locally whenever possible. Last year, Trinity Campus purchased over \$200,000.00 in goods and services from local businesses. Following is a list of area businesses TCC has purchased services or products:

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| <ul style="list-style-type: none"> • Bourbon Butcher • Celts • City of Farmington • Crest Exteriors • Dairy Queen | <ul style="list-style-type: none"> • Farmington Business Association • Farmington Community Education • Farmington Fairgrounds | <ul style="list-style-type: none"> • Kwik Trip • 1st Line/Leewees • Little John’s Cleaning • Peine Plumbing & Heating Inc |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

- Dakota Awards Engraving
- Dakota County Agricultural Society Inc.
- Dakota County Lumber
- Dakota County Regional Chamber of Commerce
- Dakota Logo, LLC
- Dick's Sanitation
- Dollar Store
- Dryer Vent Wizard
- El Charro
- Farmington Bakery
- Farmington Greenhouse
- Farmington Library
- Farmington Liquors
- Farmington Printing
- Fountain Valley Golf Course
- Full Service Battery
- Gerster's Jewelry
- Hedlund Irrigation & Landscaping, Inc.
- Heikkila Studios
- Helm Electric
- Impact Auto
- Pellicci Ace Hardware
- Pizza Man
- Prime General
- Rambling River Center
- Rehder & Associates
- Rotary Club of Farmington
- South Cedar Greenhouses
- Subway
- Sweet Kneads
- Wengs Kitchen

Additionally, we refer many outpatient clients and families to local businesses.

- Allina Medical Clinic, Farmington
- Corner Medical, Apple Valley
- Darts, Apple Valley
- Farmington Clinic – Northfield Hospital & Clinic's
- Hanger Prosthetics & Orthotics, Burnsville
- Rambling River Senior Center
- River Valley Home Care, Farmington

TCC employs 186 individuals and of these employees, 76% are from the local (Farmington, Lakeville, Rosemount, Apple Valley, etc.) area. Last year, Trinity Campus was the 3rd largest employer in Farmington.

FHS paid over \$8.26 million in wages and benefits to staff last year.

Providing Quality Care and Services for Older Adults

Farmington Health Services consists of a 90-bed skilled nursing facility, with a new addition that opened in December that added 20 additional beds, a 54 unit Independent/Assisted Living Center, and a 10 unit Memory Care Center. The facility provides medical, social, and spiritual care to its residents without regard to race, color, creed, or national origin, in furtherance of the organization's exempt status. During the current reporting year, the organization had close to 24,500 patient days and provided services to more than 200 patients in the Nursing Home of which over 75% were specifically to receive rehabilitative services to regain their strength and independence. More than 60% of clients were able to return home. Trinity Campus provided housing for nearly 60 tenants at the Independent/Assisted Living and Memory Care Centers.

On a given year, Trinity Care Center and our therapy partner, Big Stone Therapies provides physical, occupational and speech therapy services to over 80 community members on an outpatient basis. We are able to provide therapies for:

- Orthopedic Injuries
- Back and Neck Injuries
- Sports Related Injuries
- Amputations
- Spinal Dysfunction
- Chronic Pain
- Big/Loud Parkinson's Therapy
- Fall prevention
- Deconditioning
- Cognitive Communication Disorders
- Activities of Daily Living – Dressing, Grooming, bathing, and toileting
- Stroke
- Hip Fractures
- Speech Disorders
- Swallowing Disorders
- Post-Surgical Conditions
- Neurological Disorders
- Vestibular Rehabilitation
- Lymphedema Treatment
- TMJ/Craniofacial Pain
- Balance Deficits

Trinity has a solid, reputable activity program that is warmly open to all residents and their family members. Our extensive volunteer group is part of this wonderful program.

- Weekly Bingo (at least 3x)
- Brain Aerobics (Trivia, higher education, creative writing)
- Reminisce, Memory Lane
- Sing-a-longs
- Weekly Exercise Classes
- Weekly Happy Hour
- Weekly Music Programs
- Weekly Card Playing/Crossword Puzzles
- Weekly Movies
- Happy Hour
- Celebration of all Major Holidays
- Digital Fun
- Baking/Cooking
- Live music, bands, magicians
- Outings to DQ, Ace Hardware, Restaurants, Shopping trips and much more!
- Manicures
- Pet visits/In-house Aviary & Aquarium
- Weekly Crafts & Jewelry Making
- Themed Socials
- Monthly Veteran Coffee Chats and visits from Project Veterans
- Weekly Bike Rides
- Technology Time VR goggles, robot games, virtual tours

PIPP Grant for years 2025-2026 Advance Technology and Robotics

At St. Francis Health Services, we recognize that our challenges with high staff turnover and variable resident health outcomes stem from the dual pressures of extensive routine responsibilities and insufficient time for direct care. These challenges not only impact on our ability to retain staff but also our ability to provide high-quality, personalized care for our residents.

To address these systemic issues, we are taking an integrated approach using advanced technologies that will enhance operational efficiency and improve the quality of both staff work and resident care which will include: Immersive Experiences using tabletop and floor technology equipment, Pepper the Activity Humanoid Robot, Live Virtual Tours, Virtual Reality, Services Robots, Floor Cleaning Robots, Resident Care vital sign machines, and AI programs for MDS, dietary and environmental services.

By implementing these technological solutions, St. Francis Health Services' care centers aim to streamline operations and significantly enhance resident engagement, ultimately allowing our staff to focus more on personalized resident care. This strategic shift not only aims to reduce staff turnover by alleviating work-related stress and dissatisfaction but also enhances resident satisfaction and health outcomes by addressing critical aspects of their care needs more effectively.

During the 2025 year, all 14 St. Francis Health Services (SFHS) care centers implemented innovative tools and technologies across multiple departments to enhance operational efficiency, staff support, and resident engagement.

Activities Department

- **15 Mobii Units** implemented across care centers. Mobii is an interactive projection system that transforms floors, tables, and other surfaces into engaging learning and gaming environments designed for seniors.
- **14 CILC (Center for Interactive Learning and Collaboration) programs** introduced to provide lifelong learning opportunities through live, virtual engagement.
- **5 RendeVR VR headsets** deployed to offer immersive experiences that reduce social isolation and enhance group engagement.
- **5 Pepper Humanoid Robots** added to support activities by leading Bingo and exercise programs, as well as providing one-on-one resident interaction.

Nursing Department

- **20+ DS Smart Vital Signs Machines** deployed across the 14 care centers. These devices integrate directly with the existing EHR system, resulting in:
 - **1,097 staff hours saved**
 - **42,404 reductions in manual vital sign recording errors**
 - **235,579 error-free vital signs collected**
- **ChartPic Wound Care technology** implemented across all care centers to improve wound visibility, ensure accurate measurements, and better track wound progression.
- **Bidets installed** to promote resident independence with personal hygiene, assist staff during toileting care, and reduce the risk of urinary tract infections (UTIs).

Dietary Department

- **Dining RD Plateful** implemented in all 14 care centers to support menu planning, diet management, and nutritional accuracy.
- **Tablesides Dining technology** introduced in 2 care centers, allowing residents to place meal orders in advance or in real time. This system:
 - Displays daily menu options and alternatives
 - Monitors special dietary restrictions
 - Improves meal count accuracy
 - Reduces food waste
- **20 BellaBots** deployed across 14 care centers to assist with meal delivery, supply and mail transport, activity notifications, and visitor escorting.

Environmental Services

- **18 autonomous floor-cleaning robots** implemented across 14 care centers to support daily floor care, allowing housekeeping and maintenance staff to focus more on resident room cleanliness.

Maintenance Care Application rolled out to all care centers to provide real-time work order notifications, support timely emergency maintenance responses, and schedule preventive maintenance to ensure continued resident safety. Trinity Care Center continues to achieve high marks on the annual Minnesota Department of Health Surveys. An example of our commitment to excellence is the implementation of “Nursing Facility Performance-Based Incentive Payment Program” (PIPP) 2023-2024 grant awarded by the MN Department of Human Services (DHS) entitled: “UKG/LELE”.

Recognizing Spiritual Needs and Individuality

Upon admission, residents are assessed for their spiritual needs. Our job & mission is to accommodate these needs. Our Chaplain is at Trinity weekly, visiting with residents and leading non-denominational services. Our Care Center is visited and supported loyally by many members of the community churches, as follows:

- All Saints Catholic Church
- Bethel’s Rock
- Bible Baptist
- Church of Jesus Christ Latter Day Saints
- Community of Hope
- Faith United Methodist
- Farmington Lutheran Church
- Grace Community Bible Church
- Highview Christiania
- Hope Lutheran
- Hosanna!
- Light of the World
- Lighthouse Church
- Lord of Life Lutheran Church
- Real Tree Church
- St. Joseph Catholic Church
- St. John’s Lutheran Church
- St. Michaels Catholic Church
- Shepherd of the Valley
- Trinity EFC
- Trinity Lutheran Church

We also offer spiritual activities most every day of the week. They include, but are not limited to the following:

- Bible Study & Devotions including Pastor Don’s Weekly Bible Study
- Hymn Sing & Hymn Singers
- Catholic visits - Communion weekly 1:1
- Rosary and Mass monthly
- 1-1 visits with Chaplain Don 2x/week
- Numerous Bible Studies led by various churches
- Quarterly Remembrance Services
- Sunday Church Services 2x/month with Real Tree
- Sunday Church Services 1x/month with Grace Community Bible Church

Providing Access to Educational Opportunities

Within the last year, TCC awarded over \$14,000 in scholarships to employees to further their education at local colleges. Scholarships have been given for those obtaining Licensed Practical

Nursing, Registered Nursing degrees, certified nursing assistants, trained medication aides and Nursing Home Administrator classes. Scholarships can be used to pay the cost of tuition and books for our employees. Individuals who acquire their CNA certificates are eligible for full reimbursement including tuition and cost of books.

Trinity Care Center encourages employees and others community youth to consider careers in aging services. TCC also assists the local colleges with on-site training programs. This is hands-on training with the residents we serve.

Employees of TCC have the opportunity to attend multi-session leadership training that is sponsored by the parent corporation, St. Francis Health Services of Morris, MN. The World Class Leadership program facilitates this education and the training is offered on a yearly basis.

TCC works with the Farmington School District to provide opportunities for students to experience long term care. For many youth, this is their first opportunity to experience life in a long term care community. This positive experience often changes their attitudes toward “old people”.

Helping Community Members in Need

Trinity Care Center has a solid foundation in Farmington that supports its community. Trinity is viewed as one of the cornerstones of Farmington, where people are welcomed in to volunteer, work and reside.

Trinity Care Center encourages integration of services between our care center and the community at large. Students with disabilities are welcomed into our home to allow them the opportunity to become comfortable around seniors and to have fun, meaningful experiences. This permits our residents and staff to develop an understanding and of the difficulties these young people have in normal activities of daily living, and grows compassion and empathy in our residents and staff.

Serving as Active Community Members

TCC employees are active members of their community, participating in area churches, school events and fraternal and social groups. In the past year, TCC has sponsored various events through the Chamber of Commerce, Senior Center, the City of Farmington, Rotary, Elderly Resource Association and much more.

Volunteerism

Each and every year, countless volunteers donate endless hours to our residents here at Trinity. These volunteers assist with activities, special events, outings, projects and 1-1 interaction with the residents. In a typical year, we amass over 2,000 hours of volunteer support. The following is a list of activities provided by our dedicated group of volunteers:

- Manicures
- Pet therapy Visits
- Rosary/Catholic Mass
- Church Services by numerous denominations
- 1 to 1 visits

- Protestant Services
- Crafts and Jewelry Making
- Women's Tea
- Special Music programs
- Brain Aerobics/Word Finds
- Veteran Events
- Grill Outs
- Musical talent
- Theater Group
- Hymnal Singers
- Happy Hour
- Active Games
- Red Hat Society
- Bingo
- Board/Card Games
- Bike Rides
- Dances

Volunteers are also generous participants with our ongoing fundraising projects.

For More Information		
Facility Information	Farmington Health Services 905 Elm Street Farmington, MN 55024 Web Site: www.trinity.sfhs.org Phone: (651) 463-7818 Fax: (651) 460-1165	
Administrator/ Director of Nursing	Karrie Tipler Campus Administrator Phone: (651) 460-1138 Email: Karrie.Tipler@sfhs.org	Paula Plank Director of Nursing Phone: (651) 460-1178 Email: Paula.Plank@sfhs.org
Admissions Information	Holly Huff Admissions/Social Services Phone: (651) 460-1155 Email: Holly.Huff@sfhs.org	Robin Bisel Director of Social Services Phone: (651) 252-2230 Email: Robin.Bisel@sfhs.org